

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	3866065
<b>Application Number:</b>	10656870
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	8106
<b>Title of Invention:</b>	Method for managing data in an automatic call distribution system
<b>First Named Inventor/Applicant Name:</b>	Erich Drobek
<b>Customer Number:</b>	21171
<b>Filer:</b>	John C. Garvey/Jacqueline Ashton
<b>Filer Authorized By:</b>	John C. Garvey
<b>Attorney Docket Number:</b>	1454.1485
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<b>Filing Date:</b>	08-SEP-2003
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$460
RAM confirmation Number	1827
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**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		AmendAsFiled082908.pdf	244643 830741ab2e247130ffc9b0156a6176a80d9c1618	yes	8

**Multipart Description/PDF files in .zip description**

Document Description	Start	End
Amendment After Final	1	1
Claims	2	6
Applicant Arguments/Remarks Made in an Amendment	7	7
Fee Worksheet (PTO-06)	8	8

**Warnings:****Information:**

2	Fee Worksheet (PTO-06)	fee-info.pdf	30361 d19314033d1572226aa237bb1384e717600ee7c9	no	2
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**Warnings:****Information:**

<b>Total Files Size (in bytes):</b>	275004
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.